



“Innovative Counsel and Winning Strategies”

Case Study/ Enterprise Counsel Group

CUSTOMER PROFILE

The Enterprise Counsel Group represents clients ranging from individual entrepreneurs to public companies. They are a civil trial, appellate and commercial real estate firm. ECG’s foremost priority is the delivery of legal services of the highest caliber in all client engagements.

BUSINESS SITUATION

ECG was looking for a better way to manage their technology. Their servers and workstations needed upgrading and they needed a collaborative environment to facilitate external and internal communications.

SOLUTION

A complete redeployment of all servers and workstations was performed. Security concerns were addressed via Active Directory and tight group policies.

BENEFITS

- Secure and collaborative environment
- Remote access
- Ease of use
- Cost effective

Over the past 10 years, ECG attorneys have successfully handled a multitude of trials and appeals before state and federal courts, before administrative agencies and in arbitration. IT plays a major role in the execution of this arduous process. ECG was looking for a better way to manage their collaborative processes and protect their client data. They turned to xRM for a comprehensive evaluation of their technology infrastructure.

xRM recommended a re-deployment of all servers and workstations. New servers were installed and additional hard drives were added to existing servers, thus allowing for mirrored configurations and a backup domain. Windows 2003 Server and Exchange 2003 server were deployed. Remote installation services and a tight group policy were enforced for security and consistency. Software update services for all Microsoft updates, Symantec Anti-Virus Corporate Edition for spam and virus control, and Veritas Backup Exec for backups, were also implemented

ECG’s operations have now been optimized. The company is able to focus on their clients 100% of the time knowing that their network and data are secure. Thanks to xRM, productivity and billable time have increased and technology has become an asset, not a hindrance to the company.

“Streamline Solutions is our most responsive vendor. While we have never had an emergency since engaging them, they treat all of our calls as emergencies.”

Jean Thurber-Cook
Office Manager
Enterprise Counsel Group

“They (Streamline) have consistently met or exceeded our expectations. Their performance has been exceptional and one that has been worthy of us referring them out to our clients and business associates.”

David Robinson
President & CEO
Enterprise Counsel Group

